

# FIRST NATIONS FOUNDATION

# **ANNUAL REPORT**

**July 2016 - June 2017** 



## **HIGHLIGHTS**

#### **FINANCES**



\$420K surplus (42% net profit) New mission partner Growth in fin sector investors 2 x government investors

#### TRAINING



62 VIctorian trainees 256 national trainees impact: 3400 people

#### **ADVOCACY**



National leader on Indigenous finance issues:

- ASIC national forum
- FCA national forum
- AIST national forum FSC national forum

Product development advisor CBA Executive roundtable

#### **FVFNTS**



Big Super Day Out Sydney, Melb, Brisbane \$237,000 lost super reunited 230 people assisted 32 super funds volunteered

#### **PARTNERS**



Credit Union Australia **Financial Services Council Ernst & Young Uniting Care** 7 Superannuation sponsors 9 x new Aboriginal community partners 5 x superannuation trustees Financial Counselling Australia **ASIC** 

### STRATEGY

- Successful rollout of Strategic Plan 2016-17
- Refreshed Strategic Plan 2017-2019
- Outcomes Framework for Foundation by EY
- Strong growth in Indigenous and fin sector engagement

### **EDUCATION**

- 34 training sessions held nationally
- 250+ participants
- 6 Train the Trainer programs delivered (national)
- Won Vic gvt grant for 200+ employees to be trained in My Moola
- 3 x Big Super Day Out events: Syd, Melb, Bris 230 participants



### **ENGAGEMENT**

- Growth in Financial services corporate partnerships
- Growth in Community partnerships nationally
- Increase in FinServ corporate Reconciliation Action Plans = increased Indigenous inclusion
- Flagship engagement model, Big Super Day Out extends to NSW and Victoria



#### **LEADERSHIP**

- participation in development of new financial products
- Digital innovation: participant in charity hackathon
- Research: gambling and financial literacy, financial literacy and
- trainees/apprentices





We have compiled a video on the Foundation - what we do, why we do it, which can be viewed here

### **GOVERNANCE**

### **CHAIR REPORT**

#### Ian Hamm

2016/17 was a year of partnership, delivery and growth for First Nations Foundation.

Both the Indigenous community and the financial services sectors embraced the strategic position of the Foundation to achieve economic freedom for First Nations people.

Complementing our existing alliance with the Financial Services Council, our new Mission Partner and long-standing supporter Credit Union Australia revitalised our partnership, Ernst & Young joined us as Alliance partners, Uniting Care offered low cost office space, five superannuation trustees invested in our outreach superannuation events and most importantly, 12 new Aboriginal community partners signed up for financial literacy training. Our target market: Indigenous people in the workforce.



The Foundation delivered strongly on its financial literacy training commitments and increasing our impact to 3400 people since beginning training in 2012. Our newest product offering, the superannuation outreach event the Big Super Day Out went from pilot (2014) to full strength this year. We delivered in three eastern states (Victoria, NSW and Old) and continue in our drive to roll this event out nationally, achieving excellent results and planning expansion in 2018.

Financially, as predicted, we returned to a strong surplus position of \$400,000+ for the year. Our next year will see investment into our strategic vision to add a digital financial literacy capacity, bridging the digital and financial divide Indigenous Australians experience. There is urgency in our work: the ACCC reported an 87% increase in Indigenous complaints of scams in 2016, with 149,000 reports. This could be as high as 23% of our peoples' population and is a clear indicator of why we need to keep working and scale up.

lan Hamm is a Yorta Yorta man with a wide level of government experience (Office of Aboriginal and Torres Strait Islander Health) and the Victorian Government (Department of Justice; Department of Planning and Community Development, Economic Development). He holds a number of leadership positions including Chairperson of two other Aboriginal community organisations (Koorie Heritage Trust, Connecting Home and Deputy Chair of football and housing not-for-profits.

### **DIRECTORS**



Karen Milward **Deputy Chair** 

Karen is a Yorta Yorta woman who is Chair or co-Chair of the Victorian Aboriginal Economic Board, Kinaway Victorian Aboriginal Chamber of Commerce. Indigenous Community Volunteers. Karen is an experienced consultant and community leader.



**Gary Hearst** Treasurer

Gary is a successful entrepreneur and businessman who has extensive experience in husinesses in construction and travel industries



Raylene Belottie WA

Raylene is a Nanda woman from Yamatji country. Raylene has spent 25yrs building Indigenous financial inclusion finance and has operated at ANZ Bank and Credit Union Australia where she built a formidable portfolio of \$200M in Indigenous loans and term deposit accounts. Raylene has extensive national Indigenous networks.



Jayde Geia

Qld

Jayde is Yarrabah and Moa Island woman. A solicitor, she holds Indigenous leadership roles in AFL Diversity, the Smith Family and the National Congress of Australia's First Peoples.



Michelle Crawford

Vic

Michelle has a diverse background in microfinance, employment, education, and not for profit governance. She is currently CEO of Concern Australia and brings her experience in partnerships with business, government and community organisations including overseas



Phil is a Wiradjuri man, a qualified financial advisor and has consulted to over 3,000 clients. Phil has a personal mission to ensure that Aboriginal people are building long term sustainable wealth and believes this can be achieved through money and business education.

### **CEO REPORT**

#### **Amanda Young**

In 2016/17 the financial sector truly grasped our vision to create economic freedom for First Nations people. The realisation that financial exclusion in this space is not confined to those in the poverty spectrum but includes those Indigenous people navigating for the first time wealth creation and prosperity in an alien system.

To demonstrate how the message resonated, 18 new partners signed on this year and invested in our Foundation, which remains small and agile and with 3.4 EFT staff surprise the sector with the delivery of so much training and so many outreach events around the nation. 102 Indigenous people received direct superannuation help and 83 people had a full day of financial skills training.

We have listened to our sector and understand we need to find cost-attractive financial literacy products and new offerings to keep up with the increasing complexity of Indigenous financial capability needs. We know mobile technology uptake

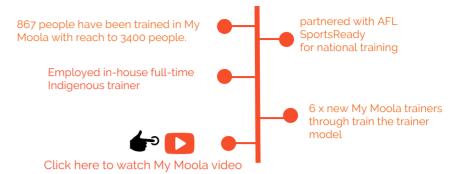
is strong in Indigenous communities everywhere and digital is an important part of our future. The overwhelming support from the Indigenous and financial sectors has given us the hope of scaling up our operations to reach thousands of First Nations people every year. We were lucky to be in the 1st Indigenous charity hackathon ever held in Australia, run by an Indigenous business incubator (Barayamal) and we continue to pursue capital investors for our digital product build. In 2018 we expect to see the foundation transition to a digital educator status, delivering affordable training to Indigenous people in the workforce at scale.



### **PRODUCTS AND SERVICES**

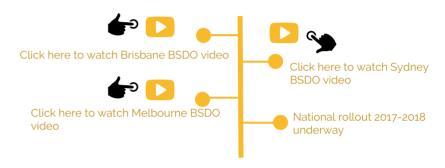
#### FINANCIAL LITERACY TRAINING





#### SUPERANNUATION OUTREACH





#### **DIGITAL TRAINING**



Product development :Australian Unity donation to upgrade content

Unsuccessful funding bids for capital in 2017, continue to try to raise in 2018

Content creation procurement in early stages



## **ENGAGEMENT**



Corporate partners

Financial Services Council (Charity Alliance)

Credit Union Australia (Mission Partner)

EY (Alliance Collaborator)

Financial Literacy Australia (grant)

Portland House Foundation (grant)

Australian Institute of Superannuation Trustees

Credit Union Australia

AustralianSuper\*

Cbus Super \*

Victorian Responsible Gambling Foundation\*)





Strong dual sector interest: Indigenous and financial



Community partners

AFL SportsReady (national)

Financial Counselling Australia (national)

Barayamal (Qld)

ICAN (Qld)

VACSAL (Vic)

NAIDOC Family Fun Day Committee (Qld)

Wathaurong Co-op (Vic)

VACCA (Vic)

Kildonan Uniting Care

Bendigo Aboriginal Co-op (Vic)

Rumbalara Aboriginal Co-Op (Vic)

Gumala Aboriginal Corp (WA)

Ballarat Aboriginal Co-op (Vic)

Fishburners (Qld)



## **LEADERSHIP**



- First Indigenous charity hackathon
- 2nd Indigenous Superannuation Summit 2016
- FCA Indigenous Forum 2017

#### **Advocacy**



- EY Outcomes Framework for First Nations Foundation developed
- Random control trial research on gambling and financial literacy links
- EY evaluation of Financial Literacy grant + program logic developed

Research



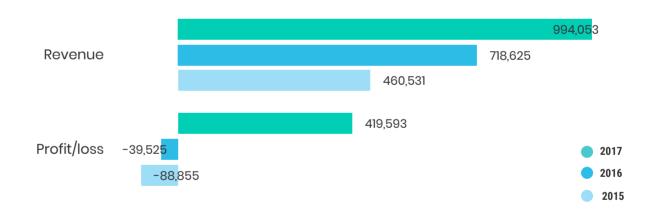
- Product development: financial action plan for new Indigenous funeral products
- Submissions on consumer protection issues, life insurance, payday loans, consumer credit

#### **Solutions**



## **FINANCES**







#### Funding sources

- Mission Partner: Credit Union Australia
- Charity Alliance Partner: Financial Services Council
- Philanthropic partner: Portland House
- Government grant: Victorian Responsible Gambling Foundation, Financial Literacy Australia
- Superannuation sponsors: AIST, AustralianSuper, CBus Super, HESTA, QSuper, LGIA Super,

